

CONDITIONS OF SUPPLY OF QC CULTURES

THIS DOCUMENT SHOULD BE READ IN CONJUNCTION WITH THE NCIMB MATERIAL TRANSFER AGREEMENT (MTA)

Warning

All QC cultures supplied by NCIMB Ltd should be regarded as potentially hazardous materials and should be opened and used by, or under the supervision of, persons trained and competent in microbiological techniques and in laboratories meeting the containment requirements appropriate to the hazard category of the QC cultures in question. In the UK, this includes compliance, so far as it applies, with the Safe Working and the Prevention of Infection in Clinical Laboratories (Health Services Advisory Committee, HMSO, 1991) and The Approved List of biological agents, Advisory Committee on Dangerous Pathogens, HMSO (2004), as amended from time to time. In other countries, compliance with national codes of practice or with the equivalent WHO publications, or with the ACDP report is advised.

The individual information sheets supplied with each QC culture must be construed and read as part of this warning.

Conditions of supply pertaining to the safe handling of NCIMB QC cultures

1. The recipient shall have read the above warning and associated information sheets before the QC cultures are opened, used or passed to a third party.
2. The recipient shall ensure that any person opening or using the QC cultures shall do so only with his authorisation and only after having first read the above warning and associated information sheets.
3. The recipient shall ensure that the QC cultures are opened and used only by persons and under conditions meeting the requirements given in the above warning and associated information sheets.
4. The responsibility for ensuring safe handling, storage, use, misuse or other wrongdoing with respect to QC cultures supplied by NCIMB rests with the recipient. NCIMB Ltd takes no responsibility for any untoward events arising from handling the QC cultures after their despatch to the recipient.

Conditions of supply pertaining to the import and use of NCIMB QC cultures

1. The purchaser of NCIMB products shall assume all responsibility in connection with the compliance of national and foreign law and regulations concerning the import, handling, transportation, storage, use and misuse or other wrongdoing of/with such products.
2. It is the responsibility of the recipient of NCIMB products to determine whether their use of the material supplied infringes any intellectual property rights and to obtain any necessary licenses or permissions thereunder.
3. It is the responsibility of the recipient of NCIMB products to obtain the necessary permissions and to ensure they have appropriate handling and containment facilities when ordering organisms which are or may be genetically modified.
4. QC cultures are sold for single use only.
5. Except in cases where specialist certification is provided, there is no inherent warranty outwith purity and viability provided with any NCIMB culture.
6. It is the responsibility of all recipients of NCIMB cultures located in countries which are party to the Convention on Biological Diversity (CBD) to ensure that their usage of the organisms received complies with the said Convention. It is also in customers' interests to keep traceability records where cultures ordered are subsequently passed on to a third party and to ensure said third party is made aware of its obligations under the Convention. NCIMB accepts no legal liability for QC cultures supplied which subsequently breach any obligations relating to the CBD.
7. Before ordering/accepting goods, please ensure you have read and are in agreement with our material transfer policy. The complete policy is available on our web site under "legal statement" or alternatively you may request a copy by telephoning +44 (0) 1224 711100

Complaints procedure

1. NCIMB will consider all complaints received within 14 days of dispatch for active cultures and 3 months for freeze-dried cultures and bacteriophage. In case of complaint, the client should keep all documents accompanying the delivery and ensure that the organism has been properly stored (chilled but not frozen) upon receipt. (See MTA for full details).

NCIMB Limited

Ferguson Building, Craibstone Estate, Bucksburn, Aberdeen, AB21 9YA. Scotland UK

Tel: +44 (0)1224 711100 Fax: +44 (0)1224 711299 Email:enquiries@ncimb.com
 Website: www.ncimb.com